



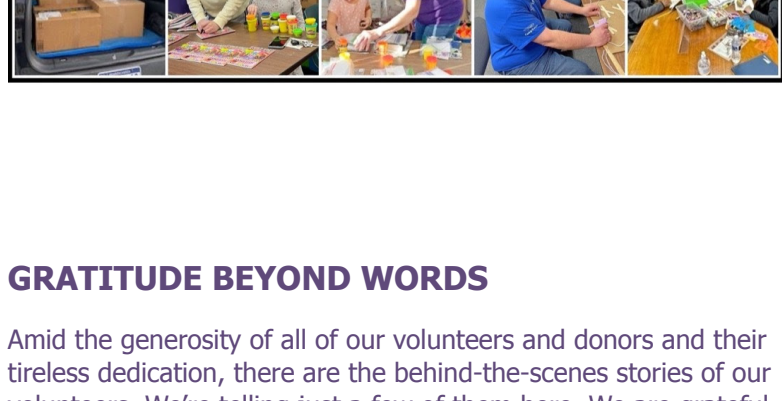
"KNOWING THAT WE ARE PUTTING SMILES ON CHILDREN'S FACES IS THE MOST HEARTWARMING EXPERIENCE."

Cindy Drawbaugh laughed as she remembered assembling craft kits on the front steps of a church many years ago. Caitlin's Smiles was quickly outgrowing its space indoors and she had no room to work in there.

Cindy has been with us almost since Cheryl Hornung founded Caitlin's Smiles in 2004. She has watched it grow and move from Cheryl's home to Zion Lutheran Church in nearby Dauphin to our Smiles Central office just outside of Harrisburg.

She and many of our other volunteers came to Caitlin's Smiles through their jobs. Some came in response to a newspaper ad. Some started by attending craft nights and many came through other sources.

Fortunately for our kids, they have stayed. Why? They basically echo Cindy Drawbaugh: "I never left because what Cheryl has built is the most amazing thing ever. Knowing that we are putting smiles on children's faces is the most heartwarming experience."



GRATITUDE BEYOND WORDS

Amid the generosity of all of our volunteers and donors and their tireless dedication, there are the behind-the-scenes stories of our volunteers. We're telling just a few of them here. We are grateful beyond words for all of the volunteers who help at Smiles Central every day.

We are also grateful for our daily local volunteer groups and drop-in donors as we receive calls, emails, monetary donations, and boxes of cards and craft kits from all around the U.S., and countries including Canada, the Philippines, Thailand, and Australia. Many of the mailed and shipped donations come anonymously without a return address.

In honor of National Volunteer Week, we can't say "thank you" enough on behalf of our young recipients to all of our volunteers and donors for their kindness and generosity. Know that all of you are brightening the hospital experiences of thousands of children.

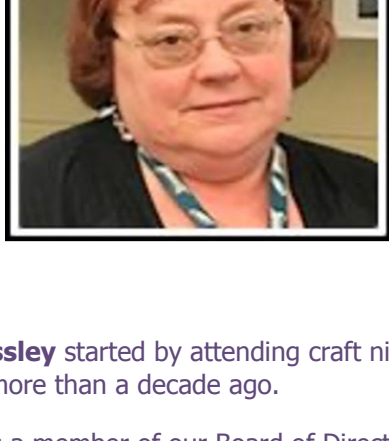
MEET SOME VOLUNTEERS



...They have formed a solid Wednesday morning team. **Barbara Allen** and **Donna Simmons** were drawn to Caitlin's Smiles after meeting Cheryl in a fitness class in 2017. **Cheryl Goldman** and **Kim Krill** were working for the state of Pennsylvania in 2016 when they saw a notice in a local weekly newspaper.

For two hours, they bring our Red Room alive with chatter and laughter as the quartet assembles craft kits and Coping Kits, checks others' kits for quality, and handles many other tasks.

"We're all compatible," Cheryl says.



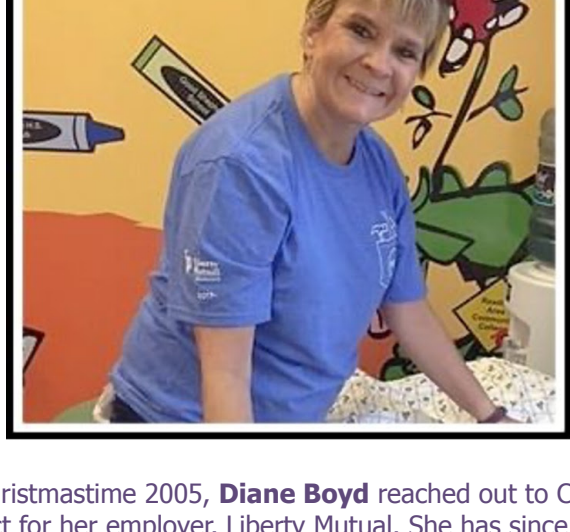
... **Robbin Crossley** started by attending craft nights with her daughter, Jen, more than a decade ago.

Today, Robbin is a member of our Board of Directors and a craft night leader. Along the way, she also helped plant the seed for our "Night of Smiles" Art Auction, chaired its committee for years and is still a member.

"Knowing the joy these bags bring to the kids is everything," Robbin says.

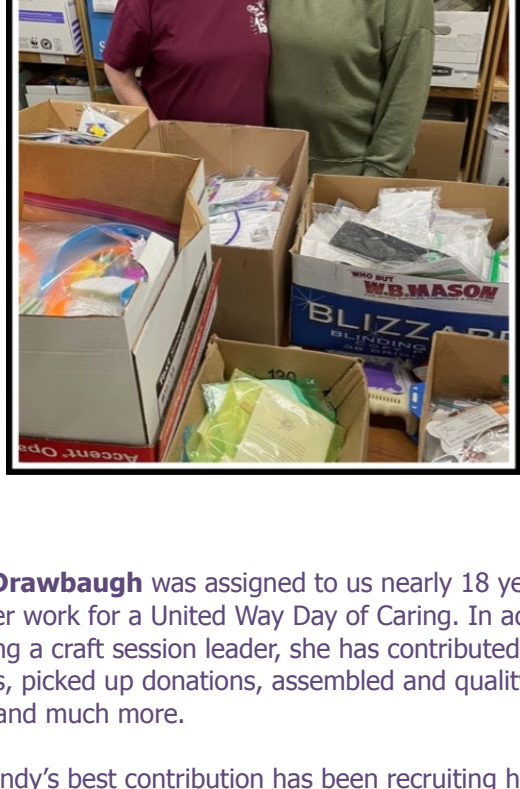


Jen Crossley is now Caitlin's Smiles' liaison at Central Penn AAA. She oversees its employees in assembling Coping Kits by the hundreds and in getting them to Smiles Central.



... At Christmastime 2005, **Diane Boyd** reached out to Cheryl for a project for her employer, Liberty Mutual. She has since donated hundreds of hours in many ways, including as a craft leader, and in assembling craft kits and helping with fundraisers.

"I've stayed because I love what we do. Cheryl and Elsie (Stroup, who has been a volunteer and leader almost since Cheryl founded Caitlin's Smiles) have become like family. My heart was forever changed when I met them, and I'll spend the rest of my life thanking them with my actions."



... **Cindy Drawbaugh** was assigned to us nearly 18 years ago through her work for a United Way Day of Caring. In addition to becoming a craft session leader, she has contributed to our fundraisers, picked up donations, assembled and quality-checked craft kits, and much more.

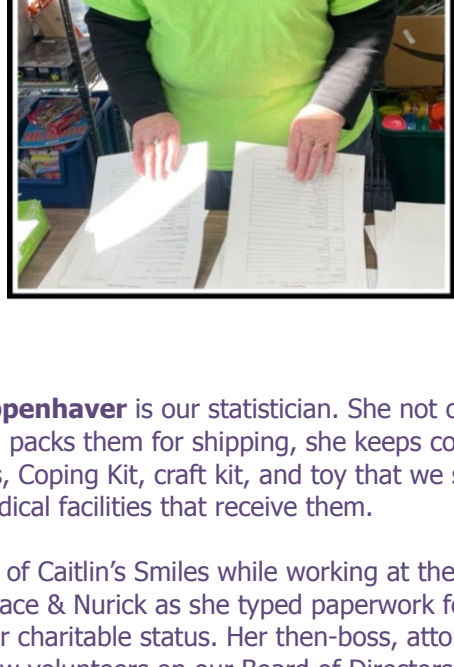
Perhaps Cindy's best contribution has been recruiting her mom, **Carrie Lewis**, in 2016. Carrie has become our quality-control expert supreme.

Every week, Carrie takes home a carload of craft kits. She spends "seven or eight hours" a day checking each one to make sure it's correct and complete. If it isn't, she gets the materials and makes it right.

... For **Becky Rusbatch**, it's a joy "just being a small cog in this really big wheel."

Becky joined us in 2019 via our volunteer application, and has quickly become one of our craft session leaders. That's in addition to serving as a receptionist and filling many other roles. The community's willingness to help amazes her.

"The other night, we had two high school athletes here," she says. "They were kids who didn't really need to be here. They could have been out doing just about anything else. But they were here, stuffing beads into little bags."



... **Carol Koppenhaver** is our statistician. She not only fills Bags of Smiles and packs them for shipping, she keeps count of every Bag of Smiles, Coping Kit, craft kit, and toy that we send out and notes the medical facilities that receive them.

Carol learned of Caitlin's Smiles while working at the local law firm McNeese, Wallace & Nurick as she typed paperwork for our application for charitable status. Her then-boss, attorney **Tim Finnerty**, now volunteers on our Board of Directors.

In addition to her many other contributions, she holds craft sessions at home for five former co-workers.

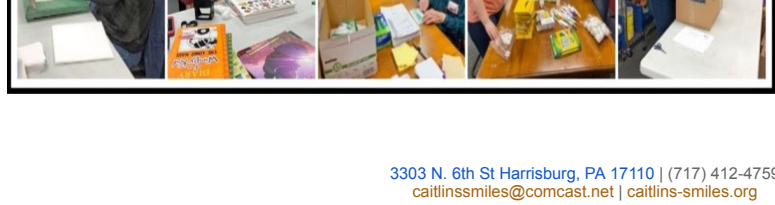
"We meet once a month on a Friday night," she says. "I feed them dinner, and then I make them put craft kits together for a couple hours."

... **Janet Krall** met Caitlin when she was Cheryl's retirement counselor with the state. It was pure coincidence that Kohl's assigned her to a volunteer team at Caitlin's Smiles.

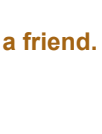
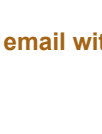
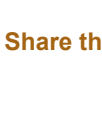
"And then we came back here every month," Janet says. "It was because this was near and dear to my heart that my co-workers agreed to do that."

Janet still remains loyal to our mission, coming in every week for three hours, with Kohl's donating \$25 an hour. She says that will soon rise to \$50 an hour.

Janet said she is trying to recruit more co-workers to join her. If there are Kohl's employees (or others) who would like to volunteer with Caitlin's Smiles, please call (717) 412-4759 or email volunteer.caitlinssmiles@comcast.net.



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Caitlin



Creating the opportunity to make other children smile is Caitlin's legacy.

Become A Volunteer

It doesn't take a lot to make a big difference in a child's life. Become one of our volunteers today. **Join now!**

Make A Donation

Help a child smile today by donating to Caitlin's Smiles through PayPal. Thanks for your support.

